

Your Journey to Supported Living Housing

1. Local Authority

Any nominations need to come directly from your local authority and commissioned services. Your local authority will carry out assessments and nominate customers to a Calico property if they believe it meets your needs.

2. Application Received

We receive a housing application form.

3. Review

We will review the application and identify if further information is required within 10 working days of receiving it.

4. Further Information

If further information is required (criminal records, compatibility, support needs etc), we will go back to the nominating local authority to seek this.

5. Decision

When we have received all the required information, we will make a decision whether the property can meet your needs within 10 working days of receiving all information.

6. Move In Date Agreed

A move in date is then agreed as a Multi-Disciplinary Team (MDT). Please note, timescales on this will vary dependent on personal circumstances as we know it can take some people longer to adjust to their surroundings, so we work with you to feel more comfortable.

7. Sign Up

When you are comfortable and ready to move into the property, we will complete a 'sign up' with you and/or your appointed deputy. This will include signing your tenancy agreement.

8. Move In

You move into your new home. You will receive landlord support from us and ongoing support from your commissioned care provider.

9. New Tenancy Visit

We will carry out a new tenancy visit to your home within the first 6 weeks of your tenancy commencing to ensure you have settled into your home and provide any further support.

Please Note:

- All nominations must come through your Local Authority.
- We cannot accept direct referrals from anyone other than your Local Authority.
- The final decision on suitability for a Calico property is made in conjunction with the Local Authority and the commissioned care and support provider.